

NOTRE DAME HOLY CROSS HIGH SCHOOL, MOHARPARA

Periodical Test- I Examination 2021

Class IX

Subject- IT

Full Marks. 40

- A. Multiple choice Questions : (1 X 5 = 5)
1. Which of the following is not a stage of the communication cycle ?
a. Message b. Sender c. Telephone d. Feedback
 2. Which of the following is not a communication skill ?
a. Running b. Texting c. Chatting to people d. Teaching
 3. IT- enabled services are also known as
a. Web- enabled services b. Remote services c. Teleworking d. All of these
 4. C-4 chip is an example of _____ computer
a. Super - computer b. Mainframe c. Self – destructing d. Embedded.
 5. The full form of BPO :
a. Business process outsourcing b. Business procedure outsourcing
c. Business process outdoor d. Business process outsource
- B. Very short answers : (1 X 5 = 5)
1. Define decoding process ?
 2. In SWOT analysis the term ' O ' stands for what ?
 3. What is information ?
 4. What are the limitations of a computer ?
 5. Which type of computer provides mobility as well as all the features of a desktop computer ?
- C. Shorts answers : (2 X 3 = 6)
1. What is the role of courtesy in business communication ?
 2. What is SWOT analysis ?
 3. Enlist two points of services included in ITeS ?
- D. Shorts answers : (3 X 3 = 9)
1. Why psychological barriers occur in a communication ?
 2. Explain the parties involved in the outsourcing process ?
 3. What is the benefit of using a laptop over a personal computer ?
- E. Long answers : (5 X 3 = 15)
1. What are the different ways to overcome communication barriers ?
 2. Explain the 3Cs of technological convergence ?
 3. Explain the types of computer ?